

UNIADEX

Global Managed IT Service

UNIADEX provide total support for your global IT infrastructure, connecting branches and factories overseas, designing and building networks, also providing implementation, operation, management, and maintenance.



Consulting

Help Desk



Network Design & Integration



Network/Security Management

Project Management



Procurement Assistance



On/off site Maintenance

Installation & Move/Add/Change



Telco Carrier Management Assistance

Trouble-Free Global Deployment.

When you plan a global deployment for your business, building an IT infrastructure in overseas sites can be a real headache. But don't worry; UNIADEx's Global Managed IT Service is here to help you. Our experts have a wealth of global experience and will build and manage a reliable, low-cost IT infrastructure, allowing you to focus on your core business.

- If you want an expedient launch for your global strategy...
 - If you want to reduce IT-related overhead.
- Here is an ideal solution.

We answer all of your concerns before your system goes live:



We help you overcome your dissatisfaction with your current system, for example:

- Looks like a system failure, but we can't grasp the situation because there are no Japanese speaking staff
- Do we have to contact a Chinese service provider?
- Do we need to contact an equipment provider in mainland U.S.?
- We have to work during midnight because of the time difference

**Global Managed IT Service,
to support global deployment of Japanese Companies**

**Global-scale Managed IT Service.
Its quality strengthens your global competitive edge.**

Single Point Contact

UNIADEx is your contact.

We take over all of your non-productive time consuming work.

UNIADEx provide one-stop service for your global deployment. For all your service requests, progress status check, and questions, you can just contact our dedicated service representative. You are free from time wasting interactions with multiple service providers involved in global IT system construction or operation. Now you can concentrate on your core competence.

Global Service Network

Unisys Corporation, whose service organization is present in over 100 countries worldwide, provides the local support.

Unisys's service infrastructure provides the support for local offices connected to your network under the control of UNIADEx. We offer the optimum support that fits local requirements from local environment survey, equipment delivery, implementation, on-site maintenance, to help desk operations.

High Quality of Service

Our know-how is proven by 20 years of valuable experiences.

We will help you achieve cost reduction and improved quality through optimum integration.

UNIADEx has been building and supporting the operation of various companies' IT systems for their global deployment more than 20years. Now we will leverage our know-how and expertise to help you reduce costs and enhance the quality of your IT systems, combining optimum technologies in line with local environment in different areas in the world.

**End-to-end support from design to implementation, and on to maintenance.
Meet will meet all of your needs in global deployment
with our consistent service menu offerings.**

● Consultation

Our very experienced experts will respond clearly to your consultation requests and questions about building global IT infrastructures. We also offer research of local communication carriers and IT environment when you open new overseas offices.

● Assistance in Providing Equipment/Delivery of Local Equipment

We help you procure network and server equipment necessary for building a global IT infrastructure and deliver them to your local site.

● Carrier Management Assistant

We provide coordination with international and local carriers to ensure the best quality communication environment with reasonable cost. As the need arises, we can introduce international carriers to you.

● Network Design & Integration

We design and build a global IT infrastructure.

● Implementing, Moving, Expanding, and Modifying the System

Under UNIADEx's coordination, our local field service staff implements, moves, expands, and modifies your system.

● Network Management/Network Security Management

We offer management services to maximize the performance of your global IT infrastructure such as remote monitoring service by the Tokyo Managed Service Center.

● Help Desk

The Tokyo Managed Service Center provides help desk services in Japanese, English.

● On-site/Off-site Maintenance

Our local field service staff provides on-site maintenance services. Our off-site service centers provide Depot services.

● Project Management

UNIADEx's very experienced project managers assist you to build and operate your global IT infrastructure.

Global Managed IT Services

